



For immediate release 17th September 2012

HSBC Customers to Benefit from Access at 11,500 Post Office Branches

HSBC today announces that from Spring 2013 all nine million HSBC and first direct personal current account customers will be able to access their bank account at Post Office counters.

Customers will be able to enjoy enhanced, fee free access to their bank accounts at all 11,500 Post Office branches in the UK. The following services will be available: cash withdrawals, cash deposits, cheque deposits and balance enquiries.

Brian Robertson, Chief Executive Officer of HSBC Bank plc said: “We recognise that our customers like to bank in a variety of different ways. This new partnership allows us to provide them with an additional opportunity to access their HSBC bank accounts at Post Office counters.

“This initiative extends the ways that customers can manage their money with HSBC in the manner of their choice, via our 1,200 branches and 3,600 ATMs, phone and text banking, personal internet banking or our Fast Balance mobile application.”

Paula Vennells, Chief Executive of the Post Office, said: “We are delighted to be providing nine million HSBC customers with access to their current accounts through the largest retail network in the UK. This new partnership comes as the Post Office embarks on the biggest network investment in its history to both maintain and modernise its unrivalled estate. This agreement means that 95% of all UK debit cardholders will have access to their money at Post Office counters.”

Full details will be communicated with HSBC and first direct personal banking customers over the next few months.

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HSBC Bank plc: HSBC serves 16.1 million customers in the UK and employs approximately 50,000 people. In the UK, HSBC offers a complete range of personal, premier and private banking services including bank accounts and mortgages. It also provides commercial banking for small to medium businesses and corporate and institutional banking services. HSBC Bank plc is a wholly owned subsidiary of HSBC Holdings plc.

HSBC Holdings plc: HSBC Holdings plc, the parent company of the HSBC Group, is headquartered in London. The Group serves customers worldwide from around 6,900 offices in over 80 countries and territories in Europe, the Asia-Pacific region, North and Latin America, and the Middle East and North Africa. With assets of US\$2,652bn at 30 June 2012, the HSBC Group is one of the world's largest banking and financial services organisations.