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HSBC Launches New Fast and Convenient Online Mortgage Service

- *On-line mortgage offers in just 30 minutes*
- *Paperless application from start to finish*

HSBC has today launched a new [online mortgage service](#) to meet the growing demand from customers who want to apply for a mortgage in the comfort of their own home and at a time convenient to them.

The service is completely automated and paperless and enables customers to complete their mortgage application entirely on-line, in as little as 30 minutes.

Peter Dockar, Head of Mortgages at HSBC, said: “Our customers are telling us they want to make more financial decisions online. As more customers use the internet to research the market themselves, many know what mortgage deal they want, so our new online service has been designed with these customers in mind.

Customers can now begin, pause and save, and complete their mortgage application at www.hsbc.co.uk without having to sign and return paper forms in the post. Although the online service doesn't offer customers advice, they can stop and seek advice at any point in the process by speaking to one of HSBC's Mortgage advisers on the phone or in a branch.

Once customers have completed the application, the documents, including the Offer Document and Mortgage Loan Terms and Conditions, are easily accessible via the HSBC website, making it a truly end-to-end online process.

In addition, from Monday 17th March, HSBC will have a new selection of market-leading mortgages on sale; including the following two best buy deals which are available to customers with a 40% deposit or equity:

- **2.94%** 5-year fixed - £1,499 fee
- **1.49%** 2-year discount - £999 fee

- Ends -

For further information please contact:

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For the latest updates, visit the **UK Press Office social media newsroom:**

<http://www.hsbc.co.uk/newsroom>

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The HSBC Group

HSBC Holdings plc., the parent company of the HSBC Group, is headquartered in London. The Group serves customers worldwide from around 6,300 offices in 75 countries and territories in Europe, Hong Kong, Rest of Asia-Pacific, North and Latin America, and the Middle East and North Africa. With assets of US\$2,671bn at 31 December 2013, the HSBC Group is one of the world's largest banking and financial services organisations.