

18 April 2019

## **HSBC UK APPOINTS INTERIM HEAD OF MORTGAGES AND SAVINGS**

HSBC UK has appointed Aaron Shinwell as Interim Head of Mortgages and Savings, the bank announced today.

The appointment of Aaron Shinwell, who has been at HSBC for three years and was previously Head of Strategy and Planning for the bank's retail products, will help manage and continue the HSBC UK's growth in both the mortgage and savings markets, said Tracie Pearce, HSBC UK's Head of Retail Products.

Aaron is taking up the position while Michelle Andrews, Head of Mortgages and Savings, is on maternity leave.

Tracie Pearce said: "Aaron has spent almost two decades in the financial services industry, working for some of the biggest names across different disciplines, much of it involving mortgages and savings. With us, Aaron has played a leading role in a number of initiatives focussed on commercial management and improving customer experience, so this temporary change in role is perfect for him."

Aaron Shinwell said: "Mortgages is a strategic priority for HSBC UK, and over the last couple of years we have been making inroads by making our attractive products available to more customers through our intermediary partners, after very many years of being a direct only lender. Alongside improvements to our customer journey we are making applying for a mortgage, getting a DIP and a formal offer through to completion a much smoother process. We are continuing to look for opportunities to do this whilst continuing to give more brokers access to our mortgages."

Aaron lives in Staffordshire with his partner and son. Aaron has played inline hockey since his youth and has recently been selected to represent Great Britain in the Inline Hockey Masters tournament at the World Cup in June 2019.

### **HSBC UK:**

HSBC UK serves around 14.5 million customers across the UK, supported by 32,000 colleagues. HSBC UK offers a complete range of retail banking and wealth management to personal and private banking customers, as well as commercial banking for small to medium businesses and large corporates.

HSBC Holdings plc, the parent company of the HSBC Group, is headquartered in London. The Group serves customers worldwide across 66 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US\$2,558bn at 31 December 2018, HSBC is one of the world's largest banking and financial services organisations.

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